

Village Grocer “Comment, Share & Win” Giveaway Contest.

1. The Village Grocer “Comment, Share & Win” Giveaway Contest (‘Contest’) is organized by TFP Retail Sdn Bhd (‘the Organizer’). This Contest will commence from 11:00am, 26 September 2026 to 11:59pm, 11 October 2026 (‘Contest Period’) on Facebook.

2. By entering this Contest, participant(s) agree to be bound by and comply with these Terms and Conditions, which shall form a valid and binding agreement between participant(s) and the Organizer. The Organizer reserves the right to amend, add to or remove any of these Terms and Conditions at its sole discretion without prior notice.

ELIGIBILITY:

1. This Contest is open to all aged 18 and above residing in the Malaysian states of W.P Kuala Lumpur, Selangor, Johor Bahru & Penang, except for employees of the Organizer, its subsidiaries, its affiliates, advertising and PR agencies, sponsors, and their immediate families.

2. To participate in this Contest, the participants must have a valid Facebook and Instagram account.

3. To participate in this Contest, the participants must have a Bites Loyalty App account. Free & instant sign up via Bites App now at <http://onelink.to/c82pce>

4. To participate in this Contest, the participants will be required to collect the prizes at Village Grocer Klang Valley outlets only.

CONTEST MECHANISM:

Participant(s) must fulfil all the requirements of the Contest mechanics.

1. Participants are required to be a Bites Member to join this contest.

2. Participants need to ‘Like’, ‘Comment “Which New Zealand product would you bring home first?”’ in the comment section and ‘Follow’ Village Grocer official social media (Facebook; Instagram)

Facebook: www.facebook.com/myvillagegrocer

Instagram: www.instagram.com/myvillagegrocer

3. Participants are required to ‘Share’ the contest post on Facebook Page/Instagram Story and mention @villagegrocer @myvillagegrocer.

4. Participants need to use the Hashtag #VGNZFair26 and tag 3 friends in the comment section.

5. Only entries with following the rules are considered valid entries.

WINNER & PRIZE:

1. 8 (Eight) winners will be selected to win 1 (One) unit Heartland Wave Cut Potato Chips Assorted 150g and 1 (One) Tasti Protein Bars Assorted 200g/5x40g.

2. If there is more than One (1) qualifying entry with the correct answer, the Organizer will conduct an internal randomized polling to select One (1) winner.

3. The winner’s name will be announced on the Village Grocer Facebook page within 1 month after the Contest Period ends and the details of the prize redemption will be notified via Facebook Messenger and/or telephone number through the contact details provided to the Organizer when the winner registered for the Contest.

4. The Organizer will not be held liable in the event the winner cannot be contacted for whatsoever reasons after at least three (3) attempts by the Organizer to contact the winner.
5. Winner must respond to the Organizer within 7 days of the winner announcement else the Organizer reserves the right to select the next qualified participant as winner.
6. The Organizer has the right to change or replace the prizes with products of similar value without prior notification.
7. Prizes are subject to the conditions, restrictions, expiry dates, requirements and regulations noted on the prize certificates and applicable at the time of delivery and use.
8. The decision from the Organizer at all stages of the contest is final. No enquiries or appeals, verbal or written, shall be entertained.
9. Prizes are subject to the conditions, restrictions, expiry dates, requirements and regulations noted on the prize certificates and applicable at the time of delivery and use.

DATA PROTECTION – PERSONAL DATA PROTECTION ACT 2010 ('PDPA'):

1. By participating in this Contest, participants consent personal information collected by the Organizer in this Contest can be used, disclosed to and used by persons who are involved in operating or promoting the Contest (including other members of the Organizer's group and the Organizer's service providers).
2. The participants acknowledge that the Organizer is authorized to process the personal data provided to this Contest in accordance with its privacy policy. The participant's personal data will not be used or disclose other than for the purposes set out herein.
3. The participant acknowledges that the Organizer does not own, control, or host Facebook and the relevant privacy policy found on Facebook.

OTHER TERMS & CONDITIONS:

1. All submitted entries will become the property of the Organizer, which subsequently reserves the right to publish the names and pictures of winners for advertising and publicity purposes without further compensation or notice.
2. Publication or the use of the participant's entry does not indicate that they have won any prize in relation to the Contest.
3. The Organizer is not and shall not be held responsible for any technical malfunction in relation to the Contest. Entries that are lost, late, misdirected, incorrect, incomplete, for any reason whatsoever, will not be eligible. The Organizer reserves the right to disqualify any person tampering with the Contest.
4. The Organizer shall have no liability against any loss, claim, damage, or costs of any kind (including legal costs) to any person or entity due in whole or in part, directly or indirectly, by reason of the acceptance, possession, use or misuse of a prize or participation in the Contest.
5. The participant agrees that the Organizer will not be held responsible, under any circumstances and in any way, for any errors or omissions, loss, damage, injury, or disappointment suffered as a result of the participant's entry in the Contest.
6. Participation in the Contest is not transferable.
7. The Organizer is not responsible for content submitted by participants or for any comments made by members of the public in relation to the participants or their content. All opinions and comments expressed by

members of the public are expressed in their own individual capacities and not as representatives of the Organizer.

8. The Organizer has the right to amend these Terms & Conditions at any given time without notice.

9. The Organizer reserves the right to cancel, modify, delay, or suspend the Contest at any given time.

10. Further details and Contest enquiries can be addressed to: customerservice@villagegrocer.com.my or contactus@thefoodpurveyor.com